

## PORTLAND PORT'S AWARD SUCCESS



Picture: South West Tourism Awards under Concorde at Aerospace Bristol

Portland Port has been receiving cruise ships for more than 20 years; using a combination of the experience gained and increasing ship numbers, the services, and facilities that the port provides to the visiting cruise ships has improved significantly.

The port's cruise business has shown a rapid growth since Ian McQuade joined the company in 2008 and took a new approach to attracting the cruise lines. The success can also be attributed to the contribution of a much wider group of people, including port staff from all departments and levels, stevedores, musicians and entertainers, bus companies and the Welcome Team who help passengers on the quayside.

The port has won awards for its cruise efforts in the past with the cruise industry leading publication, Cruise Insight Magazine, awarding the port 'Most Improved Destination' in 2012 and 'Most Responsive Port' in 2014. These awards marked significant milestones in the development of the port's cruise business.

2018 witnessed a new milestone for the port, that of more local recognition. In June 2018, Portland Port won the award at the Dorset Echo Industry Awards for 'Best Contribution to Local Tourism'. This was then followed in November, by winning Gold at the Dorset Tourism Awards in the International Visitor Experience of the Year category. To top off this amazing award success, on 7th February, a group from the port, which included guests from Disney Cruise Line, Saga Cruises, European Cruise Services, Inter cruises and Kuoni, attended the South West Tourism Awards at Aerospace Bristol, where the port won Bronze in the International Visitor Experience of the Year category.

To be recognised at these different regional levels is extremely rewarding for the port and highlights the importance of supporting local businesses, new and old, and working together to show off our beautiful county to the increasing number of cruise passengers that are coming in to Portland.

Ian McQuade, General Manager – Commercial commented 'We are lucky to live in such a beautiful place and have the chance to show off the wide variety of skills, talents, sights and produce from the local area and people. These awards show how successful it can be when people work together. Every year we are approached by more local entrepreneurs bringing new ideas to us for cruise passengers which is fantastic, and we look forward to seeing what the future brings.'



## NOTES TO EDITORS

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For more information or images please contact our cruise department on 01305 824044 or email [cruise@portland-port.co.uk](mailto:cruise@portland-port.co.uk)

Previously a naval dockyard for over 150 years, Portland Harbour is now a thriving and successful commercial facility. It still maintains a close relationship with the past through its ongoing contract to support the RFA, as well as being home to the activities of Global Marine and Portland Bunkers UK. It has almost 2,500 hectares of water at depths of up to 15m (C.D.); and provides vessel services from long term lay-ups to brief maintenance calls, luxury cruise liner docking facilities to industrial cargo shipments.

The tariff and general Portland Harbour Authority information can be viewed at <http://www.portland-port.co.uk/>

Portland Port has over 2,000 metres of alongside berths and 11.6 metres (C.D.) depth of water at the deepest alongside berth.

Berthing for vessels up to 340 metres (subject to Harbour Master's approval).

11 designated anchorages are within the 1,015-hectare inner harbour. Six designated anchorages are within the 1,436-hectare Outer Harbour.

A width of 210 metres and depth of over 12.6 metres (C.D.) at the entrance of the harbour mean that there are few vessel beam, lock, or air draft restriction.

